



!
!
!
!

University of Maryland, Baltimore

Continuity of Operations Plan

202

"#\$%&'(!)*!+, &(-. /0&1-, !

!"#\$%&' (

!"#\$%&' (#(*#)+% ,%- . /01)# (\$%&- - 34%351 (% 0' 6#7/\$%)''/% 6/0108''#(9% 0' 901: % 1(19/: /(%01: /; ' 0<% ' 0%)''/%
=(#6/0\$#)+% ,%> 10+51 (7?@15)#: ' 0/2=>@4%&' (#(*#)+%30' 901: A%)%#7/()#,#/\$%' ; %)'/%- ,#8/% ,%C: /09/(8+%
>1(19/: /(%2-C>4%\$*.. ' 0)\$% ,#8/\$%1 (7%\$8''' ' 5\$2''/0/#(%<' ; (%1\$%07/. 10): /(\$E4% 51 (%1 (7% 0/. 10/%)' %B' (#(*%/ %
. /0, ' 0: # (9%)''/% ' \$)%/\$\$/ (#15% ' 0<%7/\$. #)/#()/00*.)# (\$%1 (7%#: . 18)\$%)' ?%D. /' . 5/?% 518/\$?%1 (7%)''#(9\$EA%

)%*+,*'' ,+-(!./**,*0(12' #2,' 3(

!" /%=>@%&- - 3%30' 901: %0*#7/\$%#(#1)#6/\$%)' %0/7*8/%)''/% ')/()#15%' 0%F0' 17%
7#\$0*.)# (%)' %=>@%1 (7% 0' 6#7/\$%1% 0' 8/\$\$?%0*#71 (8/?%1 (7%0/\$' *08/\$%)' %1#7%7/. 10): /(\$%#(%7/6/5' . # (9%)''/#0% ; (%
&- - 3% 51 (A%

&- - 3% 51 (\$%7/()#,% /' . 5/?% 518/\$?%1 (7%)''#(9\$%(//7/7%)' % /0, ' 0: %

"#\$%&'(!2*!" - , &1, /1&3!4\$5105!

&- - 3#%\$%" /%0/17#(/\$\$%)' %8' ()#(*%/0,' 0: # (9%)''/% ' \$)%#: . ' 0)1 ()%1 (7%)#: /M\$/(\$#)#6/% ' 0<?%/6/(% ''/(%7#\$0*.) /7%
F+%1 (%: /09/(8+% 0%7#\$1\$)/0A%CS\$/()#15% * (8)' (\$% *\$)%8' ()#(*%/ #)'' *)%7/51+?%1 (7%)' %18''#/6/%'' #\$\$% *)8' : /?%



!' %\$. ' 8(94%(\$' #: % #; &(+4, &(: '*7+, %* <((

- 14 C: . 5' +// \$%10/#()/9015% ' %)' /% /0, ' 0: 1(8/% , %1 (%/\$\$/ ()#15% * (8)#' (%1 \$%)' /+ % ' \$\$/\$\$%)' /%0/J*#0/7%< (' ; 5/79/?% \$<#55\$?%1 (7%1 F#%#)#/\$%2\WK\$4A%
- F4 - (8/%/\$\$/ ()#15% * (8)#' (\$%10/#7/ ()#,#/7?%\$/8' (710+%1 (7%)/0)#10+% * (8)#' (% ; (/0\$% *\$)%F/%7/ ()#,#/7%1 \$% F18<* . \$A% ' /\$/%10/#(7#6#7*15\$%1 *)' ' 0#X/7% ' %B100+% *)%' /%/\$\$/ ()#15% * (8)#' (% (%)' /%1 F\$/ (8/% , %)' /% 0#: 10+% , * (8)#' (% ; (/0?%1 (7% ' \$\$/\$\$%)' /%WK\$% ' 0% ' # \$% * (8)#' (A% ' # \$%\$%< (' ; (%1 \$%)' /%07/5/91)#' (% , %1 *)' ' 0#)+AE%
- 84 L 0#)) / (% 0' 8/7*0/\$% 1+%1 #7%F18<* . % /0\$' ((/5%# (% /0, ' 0: # (9%1 (%/\$\$/ ()#15% * (8)#' (A%&0' \$ \$M)01# (# (9?%' F% \$''17' ; # (9?%1 (7% 51 ((# (9%18)#6#)#/\$%10/%0 ' ' 7% 018)#8/\$%)' % / (\$*0/%0/17# (/ \$%)' % /0, ' 0: %)' /%/\$\$/ ()#15% * (8)#' (A% %
- 74 ! '' /% /: . ' 010+%)01 (\$, /0% , %0/\$. ' (\$F#%#)#/\$%#(85*7/\$%1 *)' ' 0#)#/\$%#(6' 56#(9%#(1(8#15?%' * : 1(%0/\$' *08/\$%1 (7%6/915% : 1)) /0\$A% ' /%&- - 3% 51 (%\$'' *57% *)5# (/% ' / (%1 %7/5/91)#' (% , %1 *)' ' 0#)+%\$'' *57%)1</% 518/A%

! ./7' &8(94' #' (&(+4, &(: '*7+, %* (\$' #: % #; ' = < (

- 14 L ' 0<\$. 18/%\$%#: . ' 0)1()% ' 0%71+M)' M71+% *0 . ' \$/\$?%1 (7%\$: /% ' 81)#' (\$%'16/%F*#5)#(%\$+\$) /: \$%)' '1)%B1 ((')F/% /1\$#5+%0/ . 5#81)/7A% , %1 0#: 10+% , , #8/%\$. 18/%\$%* (161#51F5/?%1 %\$/8' (710+% 0%15)/0(1)/% . /01)#(9%18#%#)+%\$'' *57% F/%\$/8*0/7%)' % / (\$*0/%/\$\$/ ()#15% 0' 8/\$\$/%B' ()# (* /A%
- F4 ! /5/; ' 0<%\$%=> @ \$% 0 / , /00/7%15)/0(1)/% ' 81)#' (%\$)01)/9+% ' 0% ' \$)%/\$\$/ ()#15% * (8)#' (\$?%F*) (')%6/0+)' '#(9%81 (% F/%188' : . 5#\$'' /7%#1%)/5/; ' 0<A% ' /0/%10/%\$/6/015% .)# (\$%' 0%B'' ' \$#(9%1 (%15)/0(1)/% ' 81)#' (%\$)01)/9+A%
- 84 => @G\$%- C > %* 1\$%B0/1)/7%1 (%K5)/0(1)/%W. 18/%0/J*#0/: / ()\$% ' ' 5% ' %1 \$ \$ % \$) %7 / . 10): / ()\$%# (%)' /%\$/5/8)#' (% , % 1 . . 0' . 0#1)/%15)/0(1)/%18#%#)#/\$A%

>4, *0&8(94/+ (&(#' ?'' , #' = (: % # (+4, &(: '*7+, %* (+@' (\$' #: % #; ' = < (

- 274 30/M. 51 ((# (9%\$%0/J*#0/7%)' % / (\$*0/%! %W+\$) /: \$?%K . . 5#81)#' (\$?%W' ,); 10/?%1 (7%J*# . : / ()%10/%0/17#5+%161#51F5/% 1(7%F18</7%* . % (%)' /%6/ ()%)' /% 0#: 10+%0/\$' *08/%\$%* (161#51F5/A%
- 2/4 &B! W% 0' 6#7/\$% 1(19/: / ()%1 (7% 1#() / (1(8/% , % / ()/0. 0#\$/M

!

!

"#\$%&'(!: *!; , 1<' (51&3=>1. '!7(' %\$(' . , ' 55!!

.....
.....
.....

C\$\$(/)#15%30' 901: %J*(8)#' (\$%2C3U\$4#(85*7/%)''' \$/%* (#6/0\$#)+M; #7/%\$/06#8/\$%)' %7/5#6/0%/: /09/(8+%0/\$. ' (\$/%18)#' (\$?% . 0' 6#7/%6#)15%\$/06#8/\$?% 0')/8)%''/%\$1,/)+%1 (7% /55MF/#(9% ,%)''/81: . *\$%B' : : *(#)+?%1 (7% 1#(1#(%)''/%/8' (' : #8% F1\$/A%

.....

6*/'()#7*84"-*9': 4\$)9% 1)%4\$;')4'<=>': 33!'	
?*+#9)5*\$)@! 4;)%4\$''	A; ;*\$)%#''! 94&9#5'B1\$2)%4\$;'
&/()/0%' 0%(' 0: 1)#' (%) !/8'' (' 5' 9+%W/06#8/\$%2&B! W4%]W8''' ' 5%B! %%	Q/\$. ' (\$#F5/%' 0%7#\$1\$)/0%0/8' 6/0+% 0' 901: %1 (7% 0' 8/7*0/\$%' 0%\$1,/9*107#(9% 1(7%0/8' 6/0#(9%80#)#815%1 . 5#81)#' (\$%1 (7%0/8' 07\$%
&' : : *(#81)#' (\$%1 (7% 3*F5#8%K, ,1#0\$%	&0/1)/%1 (7%7#\$\$/: # (1)/%/: /09/(8+% *F5#8#(' 0: 1)#' (%) ^/17%80#\$\$%B' : : *(#81)#' (\$% 0' 8/\$\$%
&' : : *(#)+%C(919/: /()%)	&' ' 07#(1)/%''/% 1(19/: /()%) ,% ' 5* ()//0\$%
&' (\$)0*8)#' (%) (7%J18#5#)#/\$% W)01)/9#8%K8J*#\$#)#' (%)	&' ' 07#(1)/%''/% 0' 8*0/: /()%' 0%J18#5#)#/\$%- . /01)#' (\$%0/\$' *08/\$%

Z/\$#9(%1 (7%&' (\$)0*8)#' (%)

6*/'()#7*84"-*9': 4\$)9% 1)%4\$;')4'<=>': 33!'	
?*+#9)5*\$)@! 4;)%4\$''	A; ;*\$)%#"'! 94&9#5'B1\$2)%4\$;'
C(6#0' (: /()15%W/06#8/\$%	^/17%!(7% /0,' 0: %7/F0#\$% 1(19/: /()?)0/: ' 615?%!(7%0/: /7#1)#' (%\$*.. ' 0)% #(\$#7/% ,%=>@%18#5#)#/\$% 3/0,' 0: %00' *(7\$%#//. # (9% ,%=>@%190#8*5)*0/%1 (7%(1)*015%0/\$' *08/\$%)' % (85*7/% \$(' ; %1 (7%7/F0#\$%0/: ' 615%
U18#5#)#/\$%- . /01)#' (\$%!(7% >1#()/ (1(8/%	>#)#91)/%' 1X107\$%)' %1 (7%0/\$)' 0/% . /01)#' (\$% ,%80#)#815%#(,01\$)0*8)*0/%1 (7%<+/% 0/\$' *08/\$% >1#()1#(%1 (7%0/\$)' 0%/ (/09+%1 (7%*)#5#)+%\$/06#8/\$%2; 1)/0?%/5/8)0#8?%\$)/1: ?%[\K&% \$+\$/): \$4% C: /09/(8+%0/. 1#0%0/\$' *08/% 1(19/: /()%(7%' 9#)\$)8\$% B(#)#1)/%71: 19/%1\$\$/\$\$: /()%)8' ' 07#(1)/\$% #)'%Z_&% (%\$)0*8)*015%0/. 1#0\$%1 (7% /(9#(/0#(9%\$/06#8/\$% &' ' 07#(1)/% 0#61)/%\$/8)' 0%\$*.. ' 0)%2. *F5#8% ' 0<\$%1 (7%/(9#(/0#(94%
U#(1(8/%!(7%K*N#5#10+% W/06#8/\$%	3/0,' 0: %17: #(#\$)01)#' (%1 (7%#(1(8/%)' % (85*7/%@*79/)%1 (7%J#(1(8#15% >1(19/: /()?)3*08''1\$#(9% ,% ' ' 7\$%1 (7%W/06#8/\$?%J#(1(8#15%W+\$)/: %W*.. ' 0)?% &' : .5#1(8/%-6/0\$#9'')%
U#0/%> 10\$'' 15%	>1(19/%#0/% 0')/8)#' (% 0' 901: %1 (7%176#\$/% (%#,/M\$1,/)+%
[*: 1(%Q/\$' *08/%W/06#8/\$% 2[QW4]W8''' ' 5%[*: 1(% Q/\$' *08/%#1#'\$' (\$%)	>1(19/%[*: 1(%Q/\$' *08/%(/); ' 0<% B\$\$/%0*#71(8/% (%/: .5' +//% 1))/0\$%1 (7% 1#()1#(\$%*' *: 1(%Q/\$' *08/% #(, ' 0: 1)#' (%\$*8''%1\$F/(/,#)\$%1 (7%/16/%
B()/0(1)#' (15%- . /01)#' (\$%	Z#0/8)#' (?%8' ())' 5?%1 (7%8' ' 07#(1)#' (%' 0%\$1,/)+%1 (7]' 0%\$/8*0#)+%#(8#7/())\$% #: .18)#(9%=>@%016/5/0\$% 6/0\$/1\$% >1(19/%0/\$' *08/\$%#(85*7#(9%'' /%=>@%\$'' *)5/%1 (7% 10<#(9%8' (018)\$% >1#()1#(%188/\$\$#F#5#)+%)' %01019/\$%1 (7%8' : : *(#81)#' (% #)'% 10<#(9% 241280048(5(9C
310<#(9%!(7%1 01(\$.' 0)1)#' (%)	

?%%' , . 1@!?!?&&' (, \$&' !A%\$0' !B' C/1(' D' , &5!E--0!





	!	!	!
	!	!	!
	!	!	!
	!	!	!
	!	!	!
	!	!	!
	!	!	!

! ! !