

# Service and Assistance Animal Guidelines and Addendum Fayette Square Apartments

## Introduction

Responsibility for the care, well-being and safety of the S/AA rests fully with the Resident Partner and/or Handler.

2. Dangerous, poisonous, unregistered, unlicensed, and/or illegal animals are not permitted.
3. This document cannot cover all aspects for the care and control for S/AAs that could include cats, dogs, birds, ferrets, gerbils, amphibians, snakes, et al. It may be generally understood that S/AAs such as cats and dogs may need less care and quarters than birds, hamsters/gerbils, amphibians or lizards etc. Each request for an S/AA will be individually reviewed to arrive at the best care and sanitation requirement to be provided by the Resident Partner. The following general guidance is offered.
  - The S/AA must be under the control of the Resident Partner or Handler at all times while on FAY property, unless performance of the S/AA's work or tasks related to the Resident Partner's disability require the S/AA to be off-leash/harness. It is the sole responsibility of the Resident Partner or Handler to maintain control of the S/AA at all times on FAY



4. Regardless of animal species, indoor urine and/or solid waste within the private living space or elsewhere in the

to the S/AA. The D/AD will communicate with the concerned Resident to determine whether the condition is disabling and whether there is a need for accommodation.

4. The Resident Partner is financially responsible for the actions of the S/AA and is required to have the S/AA listed on the Resident Partner's Renter's Insurance policy.
5. The Resident Partner will inform the FAY Maintenance Staff of the presence of an S/AA when a work order is submitted via their resident portal, in order to alert responding staff. The Resident Partner/Handler must be present when FAY Staff enters the room to complete any routine, non-emergency service requests for the space. Residents can ask for an appointment for this type of service by including the information on any submitted Work Order. FAY Staff will enter the space without the Resident Partner/Handler being present in the event of an emergency.
  - a. Should staff respond to a non-emergency service request and upon room entry not find the Resident Partner present but discover the S/AA, the staff member will immediately leave the space and lock the door. The Resident Partner will be notified that service was not provided and that a date/time must be arranged when the Resident can be present. Exceptions may be made or arranged based on the species of the S/AA that is kept secured within an enclosure not affecting the area where the service is requested.
6. If fleas, ticks or other pests are detected within the building, the affected area(s) will be treated using approved methods by the FAY Staff and/or contracted pest control service secured by the FAY Staff.
7. To be a roommate of the Resident Partner, the partner must be a resident of the building.

Registration of an S/